

BoS CoC Coordinated Entry Evaluation

Update from OrgCode – 10/12/18

“Working with the Balance of State CoC Coordinator and MSHDA to identify and assemble key contacts across each of its 59 counties, OrgCode interviewed Balance of State organizations to identify current processes, service strengths, existing gaps and external environment expectations in their efforts to prevent and end homelessness. These interviews included a series of structured questions about each of the following topics:

- Coordinated Entry System Access
- Coordinated Entry System Assessment
- Coordinated Entry System Referral
- Coordinated Entry System Prioritization and
- Coordinated Entry System Data Management

Staff described each step of how they locate, engage, shelter, document, identify units and move people experiencing homelessness into permanent housing. Those interviews resulted in the following key themes:

- Opportunities for Enhancing Access and Communication
- Homelessness Prevention and Diversion
- Maximizing Limited Staff Resources
- Prioritization Enhancement Opportunities
- Additional Transparency
- Ensuring Resources and Funding Reflect Needs
- Increasing Housing First Implementation
- Expanding HMIS Use and Access

We invite you to join our continuing discussion on these training opportunities at the Governance Council meeting on October 17 at 9am at the Ann Arbor Marriott – Ypsilanti at Eagle Crest.”