

# Coordinated Entry System Basics

Making the BNL Actionable: Matching People with Housing  
Programs

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to End Homelessness

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# Coordinated Entry

- A **process** that ensures that all people experiencing a housing crisis in a defined geographic area **have fair and equal access**, and are **identified, assessed for, referred, and connected to housing and homeless assistance** based on their needs and strengths no matter where or when they present for services.
  - **It is the system design for the homeless response system. It is an entity, or an agency, or a service, it is a process or a system.**
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# Four Main Components of CE

## Access

The initial engagement point

Virtual, site based, in community, multiple access points. Street Outreach can be an access point.

## Assessment

Process of documenting a participant's housing needs, preferences, and vulnerability  
In-depth diversion, more triage, street outreach

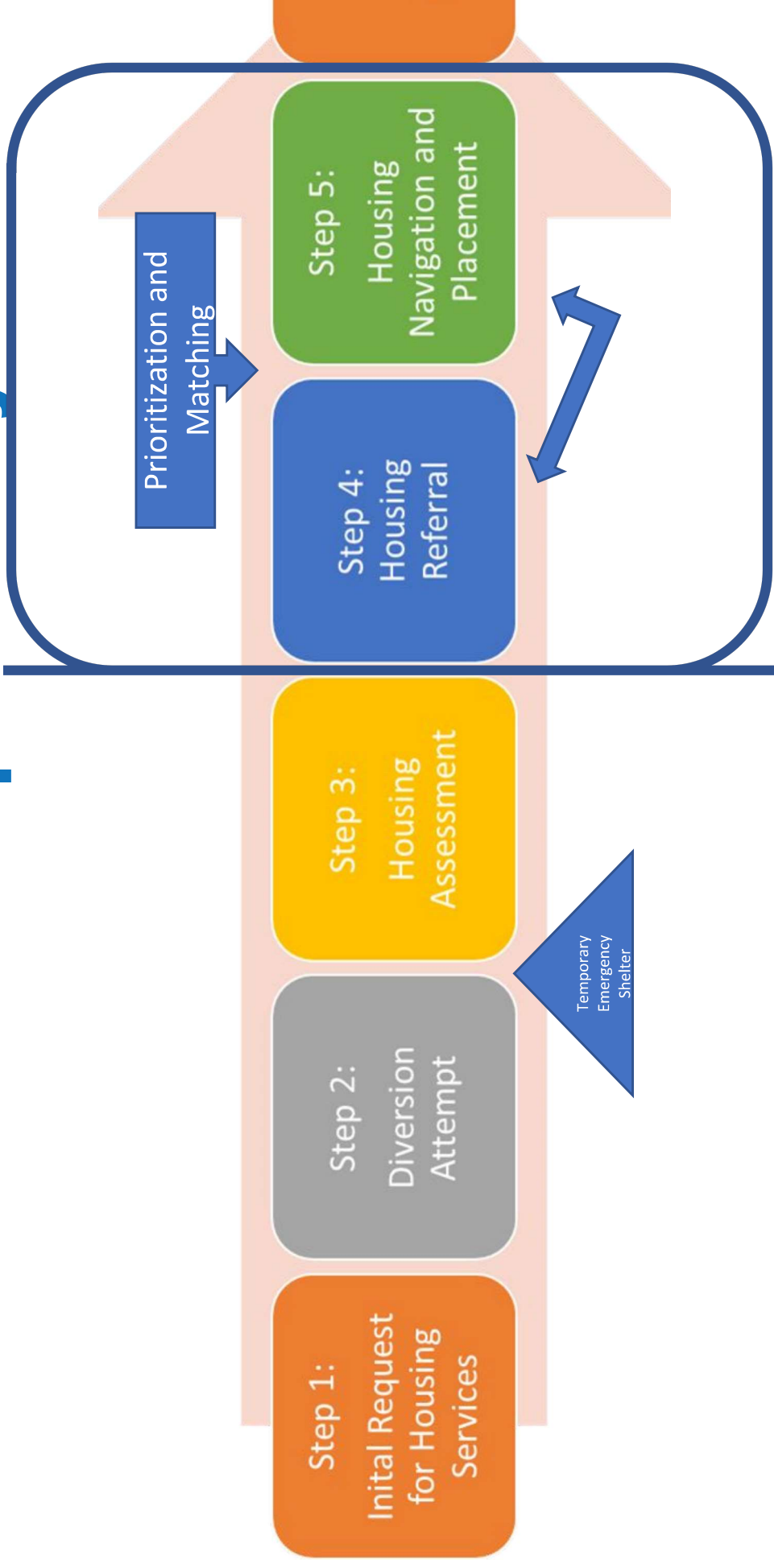
## Prioritization

Process of matching vulnerability and need to appropriate housing intervention or service types  
In street outreach, prioritizing how to manage the case load and who is next for housing programs

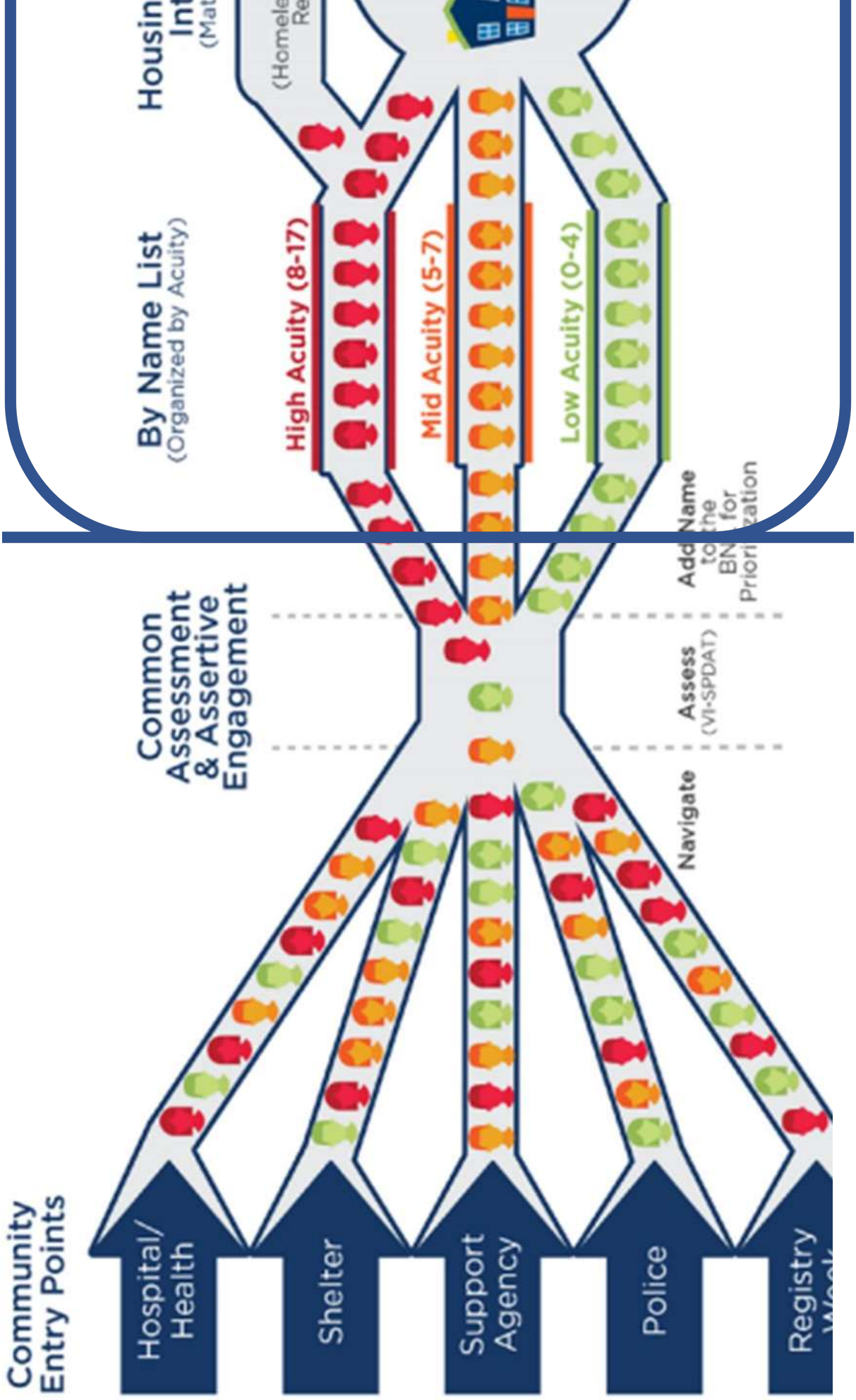
## Referral

Matching person to available and appropriate community resources, housing and services

# Homeless Response System Flow



# Coordinated Entry System



# Purpose of the BNL Meeting

To establish a comprehensive, real time, person specific list of all people experiencing homelessness in an established region or community.

- This list will be the mechanism for prioritization and referral into ANY housing program or through state or federal funding (all HUD, DHHS, or MSHDA Rapid Rehousing or Permanent Supportive Housing).
  - A function of this meeting is to ensure all people experiencing homelessness in a given region or community can access the homeless response system and that services are being provided in a coordinated manner.
  - **Another function of this meeting is to match people experiencing homelessness to housing resources.**
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# Who Attends the BNL Meeting?

1. HARA representatives (HARA typically runs the meetings)
  2. Shelter providers
  3. Street outreach providers
  4. Domestic violence providers
  5. Motel program representatives
  6. Youth providers
  7. Veteran providers
  8. **Housing providers**
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Any provider operating  
following:

- MSHDA ESG Rapid Rehousing
- MDHHS Rapid Rehousing
- HUD Rapid Rehousing
- HUD TH-Rapid Rehousing
- HUD Permanent Supportive Housing

# Who Prioritizes, When and Where

- ALL programs slots for **state or federally funded projects MUST** use the MIBOSCOC Prioritization Policy and the BNL process.
  - MSHDA ESG Rapid Rehousing
  - MDHHS Rapid Rehousing
  - HUD Rapid Rehousing
  - HUD TH-Rapid Rehousing
  - HUD Permanent Supportive Housing
- Prioritization occurs at the By Name Lise Meeting.

If you operate any of these project types, you must prioritize slots based on the MIBOSCOC Policy.

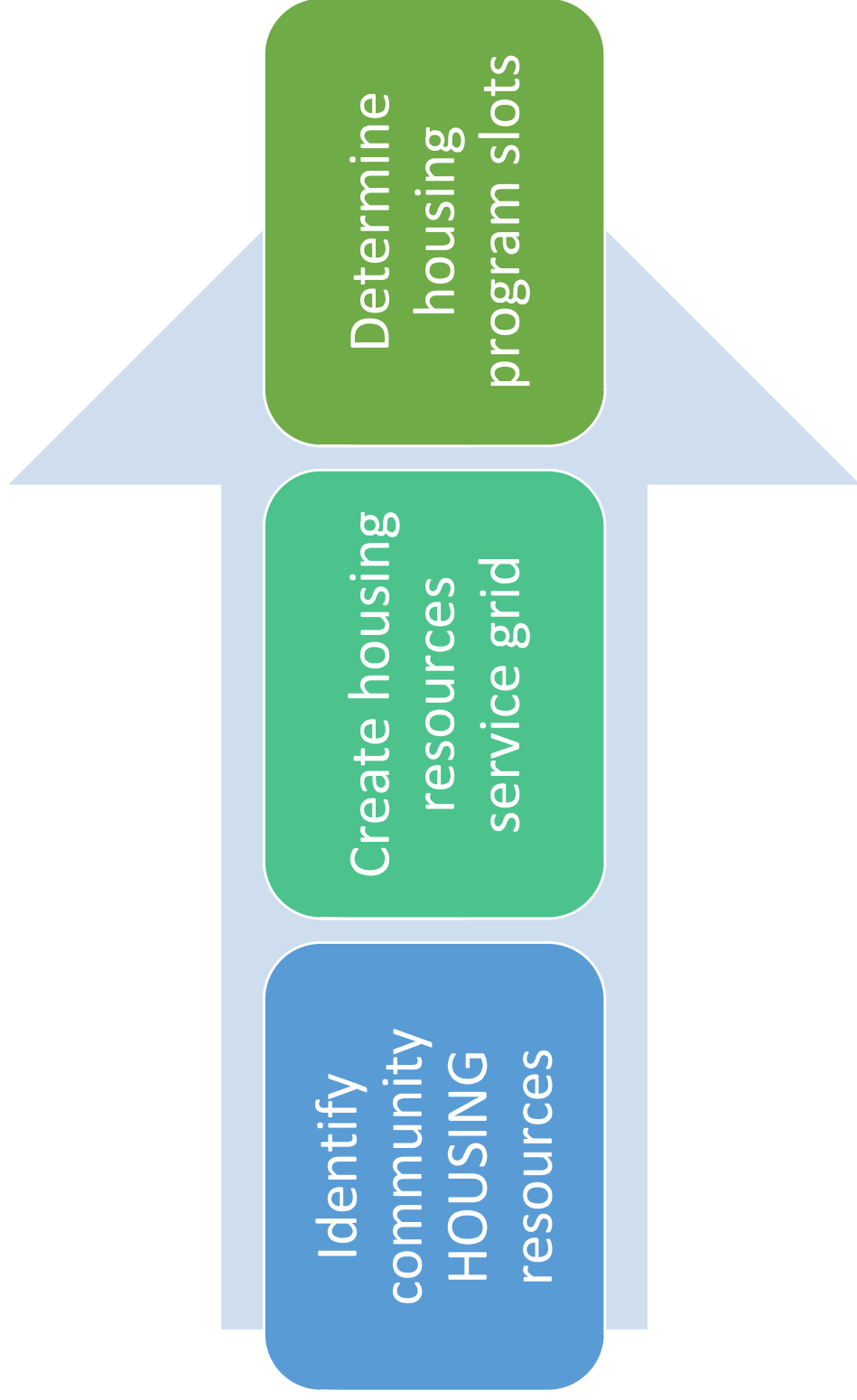
- *Can be inclusive of other programs in your community who are open to prioritizing their program slots.*
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# Michigan BOS CoC Prioritization Policy

Prioritization	Subpopulation	Secondary Prioritization
<b>1</b>	Chronic Youth (18-24 y/o)	<ol style="list-style-type: none"> <li>1. Veteran</li> <li>2. Assessment Score</li> <li>3. Length of Time Homeless</li> <li>4. Unsheltered&gt;Sheltered</li> <li>5. Date of Assessment (older and still active)</li> </ol>
<b>2</b>	Chronic Families	<ol style="list-style-type: none"> <li>1. Veteran</li> <li>2. Assessment Score</li> <li>3. Length of Time Homeless</li> <li>4. Unsheltered&gt;Sheltered</li> <li>5. Date of Assessment</li> </ol>
<b>3</b>	Chronic Singles	<ol style="list-style-type: none"> <li>1. Veteran</li> <li>2. Assessment Score</li> <li>3. Length of Time Homeless</li> <li>4. Unsheltered&gt;Sheltered</li> <li>5. Date of Assessment</li> </ol>
<b>4</b>	Non-Chronic Youth (18-24 y/o)	<ol style="list-style-type: none"> <li>1. Veteran</li> <li>2. Assessment Score</li> <li>3. Length of Time Homeless</li> <li>4. Unsheltered&gt;Sheltered</li> <li>5. Date of Assessment</li> </ol>
<b>5</b>	Non-Chronic Families	<ol style="list-style-type: none"> <li>1. Veteran</li> <li>2. Assessment Score</li> <li>3. Length of Time Homeless</li> <li>4. Unsheltered&gt;Sheltered</li> <li>5. Date of Assessment</li> </ol>
<b>6</b>	Non-Chronic Singles	<ol style="list-style-type: none"> <li>1. Veteran</li> <li>2. Assessment Score</li> <li>3. Length of Time Homeless</li> <li>4. Unsheltered&gt;Sheltered</li> <li>5. Date of Assessment</li> </ol>

# Determine Local Housing Resources



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## •What resources does your community have?

1. RRH programs
  2. ESG RRH
  3. Project Based Vouchers
  4. Housing Choice Vouchers
  5. Population Specific RRH or PSH programs: Veterans, DV, Youth, Chronic
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# Determine Local Housing Resources

- **Create Housing Resources Services Grid**
    1. Administering Organization/Agency
    2. Program Name and Type
    3. Funding Organization
    4. Counties/Geographic Area Served
    5. Description of Program (Eligibility etc.)
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# Determine Local Housing Resources

- **How many slots does each housing program have:**
  - Based on rental assistance dollars
  - Case management dollars
  - Fair Market rent for your county/counties

**\*\*we have a template to help your community identify these resources**

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# Determine Housing Program Slots for RRH Program

1. Calculate average annual rental amount for a 1BR apt.
  1. Average FMR(12) = X
2. Divide the total rental assistance allocation by X(number above)

## Example:

- Total program budget for rental assistance = \$108,000/year
  - FMRs for a 1 BR for a 3 county region: \$600 (county 1), \$671 (county 2), \$589 (county 3)
    - $600+671+589=1,860$  Then take  $1,860/3=\$620$  as your average FMR for the 3 county region
  - $\$620(12)=\$7,440$  (average cost of a year of rental assistance for a 1BR in that region)
  - $\$108,000/\$7,440=14.5$  ... The program can assist about 14-15 1 BR households with this grant.
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# Real-Time Look at Housing Program Slots

- Each housing program brings open program slots to the BNL meeting.

NMCAA Enrolled Clients	Housing Help Supports (step down program after enrollment)	Rapid Rehousing (30 Max)	Housing First (15 Max)	Grand Totals
ESG	0	10	4	
IRP	0	2	4	
FRP (prog. full 12/14)	0	14	2	
RPSH (prog full 12/14)	7	4	0	
Homeless	0	1	3	
<b>NMCAA Totals</b>	<b>7</b>	<b>31</b>	<b>13</b>	<b>51</b>
SSVF (No Max)	0	1	1	2
NLCMH Singles	0	10	11	
NLCMH Families	0	10	3	
<b>Totals (Max 20)</b>	<b>0</b>	<b>20</b>	<b>14</b>	<b>34</b>
OASIS	0	12	4	
<b>Totals (Max 16)</b>	<b>0</b>	<b>12</b>	<b>4</b>	<b>16</b>
Staircase	0	0	0	
<b>Totals (Max ?)</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Wex/Mis Grand Totals</b>	<b>7</b>	<b>64</b>	<b>32</b>	<b>103</b>



Name	Program	Housing Status	Case Manager	Additional Info
	Individual RRH	EBF	Mackintosh W	
	Individual RRH	EBF	Jenna M	
	Individual RRH	EBF	Jenna M	
	Individual RRH	EBF	Jenna M	
	Individual RRH	EBF	Hunter L	EHV
	Individual RRH	EBF	Hunter L	Need to relocate
	Individual RRH	EBF	Mackintosh W	
	Individual RRH	Scattered Site	Jenna M	
	Individual RRH	Carson Square	Hunter L	Transfer to PBV
	Individual RRH	Looking for housing	Jerry M	
	Individual RRH	Looking for housing	Jerry M	
	Individual RRH	Looking for housing	Hunter L	
	Individual RRH	Looking for housing	Hunter L	
	Individual RRH	Looking for housing	Hunter L	Bridge to NMSH
	Individual RRH	Looking for housing	Mackintosh W	Scheduling warm transfer
	Individual RRH	Looking for housing	Mackintosh W	Scheduling warm transfer

Name	Program	Housing Status	Case Name
	P&P RRH	EBF	Hunter
	P&P RRH	Scattered Site	Chelsea
	P&P RRH	Scattered Site	Hunter
	P&P RRH	Scattered Site	Jerry M
	P&P RRH	Scattered Site	Jerry M
	P&P RRH	Scattered Site	Mackintosh W
	P&P RRH	Scattered Site	Mackintosh W
	P&P RRH	Looking for housing	Jerry M
	P&P RRH	Looking for housing	Jenna
	P&P RRH	Looking for housing	Jenna

# Thank you.

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