

Michigan Balance of State Continuum of Care

February 10th, 2022

Meeting Minutes

Members Present: Jesica Mays, Amanda Bergeron, Eva Rohlman, Adam Travis, Angila Heintiz, Sarah Hughes, Carly Huffman, Carrie Nyenhuis, Clint Brugger, Diana Hanna, Donna St. John, Eric Hufnagel, Erin Viau, Christa Jeroma, Geri Hamlen, Kim Cain, Laura Heintzelman, Lori Pieri, Lynn Hendges, Ruth Burhop, Sally Currie, Theresa Beesley, Tina Allen, Rebecca Zemla. Jim Perlaki

Non-Members Present: Katrina Pelfrey, Laura Reaume, Lisa Reinckie, Lynn Nee, Michele Gunkelman, Molly Redburn, Rachel Pung, Rebecca Tallarigo, Rochelle Clemens-Ludtke, Rod DesJardins, Susan Conrad, Traci Schuelke, Victoria Purvis, Gerry Leslie, Angie Jousma, Ashley Gagnon, Ashley Sellnow, Aubri Anderson, Bill Jessup, Chelsey Cloft, Christina Soulard, Elise Gapczynski, Emily O'Brien, Erika Hoover, Grace Ronkatis, Jaime Gabriel, Jason Parks, Jen Lef, Karen Bertetto, Amy Eddinger, Anna Raykov, Betsy Hugget, Chelsea Martin, Dana Vigas, Pamela Elise, Takisha Jones, Gene Nethaway, Jack Ho, Jason Weller, Jennifer McMahon, Julie Evans, Jordan Brinker, Lori Johnson.

Welcome and Introductions

Meeting was called to order at 10:00 a.m.; Eva Rohlman welcomed all attendees and welcomed all executive committee members. Gave an overview of how we make decisions, always by consensus.

Review/Approve Agenda

Eva asked if there were additions or comments to the February 10th, 2022, Agenda. *There were no objections or concerns noted – consensus recorded for the February 10th, 2022, Agenda.*

Review/Approve Minutes

Eva asked if there were additions or comments to the January 13th, 2022, Minutes. *There were no objections or concerns noted – consensus recorded for the January 13th, 2022, Meeting Minutes.*

February 10th, 2022, meeting:

A voice recording and slides of this informational presentation is available on the www.miboscoc.com website.

2-1-1 HARA Project- Tina Allen:

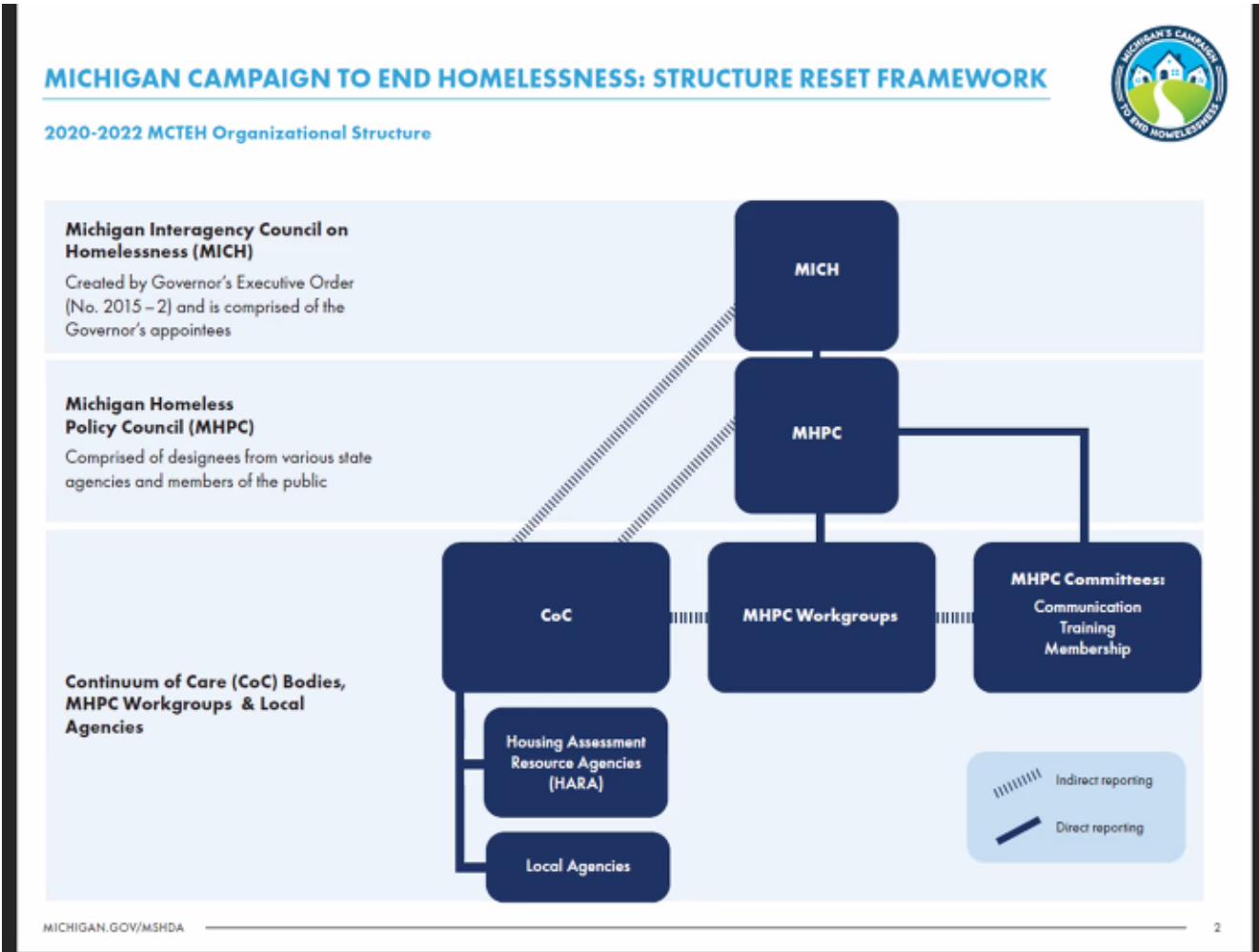
- Gain a better understanding of gaps between 2-1-1 and HARA's. 10-1 county HARA's. 6 HARA's cover 2-5 counties. 4 HARA's that cover 6-11 counties (NWCAA covers 5 BOS & 5 local jurisdiction counties)
- All 20 HARA's completed the request form and participated in follow up discussions.
- Vast majority of HARA call centers have dedicated lines for clients experiencing homelessness and at-risk homelessness.
- Most, primarily the larger and more populated HARA's are completing at least the basic services BOS recommends at the initial call: Shelter Diversion, appropriate version of the VI-SPDAT and first steps of HCV process.
- Most BOS areas there are no after-hours services at all. A few have other local resources, like shelters or overarching non-profits that can take calls and provide motel sheltering.
- Diversion Services: BOS has not provided expectations and provided targeted training for the differing levels of those expectations. Most frequently, shelter diversion has not been assigned to any specific role or time within the LPB.

- Shelter: Many areas of BOS have no physical shelters and either don't have motels at all or don't have motels that are interested in working with the ESP or ESG allocations. Physical shelters and services in most rural LPB areas are often privately funded and are not interested in providing housing first services. When there are physical shelters, they are often serving population specific groups such as: women only, males only, families only or others under 18.
- Housing Advocacy/Street Outreach: BOS expectations for services to those who are unhoused and funding options for HARAs in this area need to be enhanced and specific training provided. Very few LPBs have true Housing focused advocacy/street outreach to refer clients to at the first point of access. Some HARAs have PATH programs but are not always housing focused. In most cases, one HARA staff known as HRS (housing resource specialists) takes the client at the point of access and follows them through supporting them in a housing program. People are still falling through the cracks because HARA services are based on qualification for HARA programs. Services while unhoused are not targeted to those most difficult to house and keep housed. Concern about how these additional services can be funded.
- Local Planning Bodies: Work needs to be focused on ending homelessness. Not seeing the work as a system, but specific services. Idea of having standardized LPB BOS meeting templates is welcomed. Idea of BOS providing homelessness system targeted through presentations/training that can be shared at LPBs is welcomed. Appreciate the technical assistance available through BOS staff and contractors; more expect to reach out.
- Project was helpful for BOS staff and leadership to get a pulse on the training and TA needs/desires of BOS HARA's and LPBs to continue implementation of a consistent Coordinated Entry System in BOS. BOS staff and leadership are continuing to put together training sessions.
- Next steps: Michigan 211 needs to make sure all the BOS 211 call centers are trained in the HARA structure so that they can best enter the information provided. They are currently migrating to a new platform over the next couple months. Hoping for the beginning of April. Beginning discussions on 211 providing after hours motel vouchering for all BOS. If it makes sense, this will take time to create overall procedures that will work for everyone.

State Partner Updates (MCAH) Michigan Campaign To End Homelessness- Jason Weller:

- If you are involved in the work to end homelessness you are automatically involved in the campaign.

- Current_Structure:



MCTEH Structural Components

Campaign Structures	Structure Details and Notes
MHPC Committees	<p>In accordance with the bylaws, the following MHPC committees meet on a regular basis to advance the work of the MCTEH:</p> <ul style="list-style-type: none"> • Communications • Training • Membership
State Plan Committees/ Workgroups	<p>The MCTEH will once again utilize workgroups to help propel the implementation of the Action Plan. These workgroups will be dynamic and fluid in that many of them will be time sensitive and created to advance specific pieces of the Action Plan. Upon completion of their objectives the workgroups will be allowed to go on hiatus until needed again.</p> <p>There are currently several workgroups already in existence:</p> <ul style="list-style-type: none"> • Racial Equity • Action Plan Implementation • MCTEH Annual Report • Annual Summit on Ending Homelessness • Data Governance Planning
Bimonthly Meetings with COC Leadership	<p>The MCTEH leadership comprised of the MCTEH coordinator, the co-chairs of the MHPC, and the chair of the ICH, will facilitate bimonthly meetings with CoC leadership. These meetings will be an opportunity for MCTEH leadership to engage with COC leadership about topics such as: action plan implementation at the local level, coordination of resources at the national, state, and local level, and any other salient topics.</p>

Table Key	IMPLEMENTING	COMING SOON
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- Always looking for new members.
- Action plan background: 18 months ago-listening sessions across the state. August 2020- Official release of the action plan. Sept 2020- Circulated survey for feedback on action plan. October 2020- Action plan session at the virtual summit.
- Action plan: 30 page document. In the 2020-2022 MCTEH strategic plan we are doubling down on our commitment to deploying strategies and housing solutions that: strive to address racial disparities across the statewide homeless response system. Strive to authentically include the participation of persons with lived experience. Strive to effectively leverage cross-sector data to drive results. Strive to drive innovation, collaboration and strategic alignment across systems at the intersection of housing insecurity.
- High level overview: increase access to stable and affordable housing. Focus on ensuring system diversion and homelessness prevention. Advance cross-sector systems alignment to impact other social determinants of health. Improve the quality of the statewide delivery system.
- Racial Equity Strategic Plan RFP-working with C4. Looking to provide ways for communities already engaged in making their service delivery systems more just and equitable from a racial equity lens to move this work forward, share resources and allow them to broadcast their learning to other members of MCTEH. Provide a foundation for communities who have not yet begun to address racial disparities within their service delivery systems. Provide the Michigan Interagency Council on Homelessness and the Michigan Homeless Policy Council with an understanding of how to transform the systems and structures they have in place to make them more just and equitable. Provide funders affiliated with the

MCTEH with an understanding how they can advance racial equity work happening. Provide guidance about how the MCTEH leadership can support this work. Any other priorities that are identified and co-developed by the vendor and the MCTEH stakeholders.

- Contact: Jason Weller: wellerj5@michigan.gov 517-388-5814. Coordinator Michigan's Campaign to End Homelessness.

Coordinated Entry Committee Report - Jesica Mays

- Next meeting: February 23rd, 2022. 930am-11am. Reviewing rapid rehousing service standards at this upcoming meeting. Sent out to committee members to review before meeting. Reviewing latest updates to coordinated entry policy. .

Finance Committee Report - Denise Cornelius

- Denise not present at time of update. Jesica Mays provided an update: met last month, looking over planning and other technical assistance needs. Sharing ideas of projects that may take on. Looking for others to join.

Performance and Outcomes Committee – Tina Allen (Interim Chair)

- BOS funding is dependent on full implementation on coordinated entry system pages. Jesica will be reaching out to have a meeting if you have not fully implemented these pages. Looking to provide help and find out what barriers are present. BNL and how to prioritize those going into housing slots has been difficult, currently working with MSHDA for a report that will pull off your BNL. Report is now being field tested. Upcoming training on this report. MCAH reported they are finishing up on the LSA. Policy has been reviewed for different roles within the BOS as far as expectations go. We are coordinating topics for upcoming meetings. Recommendation for lunch and learn with MCAH, which is the third thursday every month.

Membership and Equity ~ Amanda Bergeron & Jesica Mays

- Working to update MIBOS roaster
 - Next month's governance council meeting we will do this together.
 - Jesica will be doing trainings with LPB's where current governance council members are not represented.
- Statewide C4 Workgroup- Members from the committee are in the workgroup. Project scope: this is a strategic planning project that will advance racial equity across the statewide homeless service delivery system. Meeting this afternoon.
- Trainings Update: Training invites and code have been sent out to everyone
- Translation Services Update: Tina is exploring different options.

Contractual Oversight Committee ~ Jesica Mays

- Jesica Mays provided an update for Denise C. as she was absent during this update. Collaborative applicant-MSHDA during next meeting for review. If interested in joining, reach out to Jesica.

Vulnerable Populations Committees:

- **Youth Committee (Chair – Jim Perlaki)** –.Listening session for the UP. Had a rich conversation with a young lady from YHDP, who will be facilitating the listening session coming up. McKinney Vento partnership representative from the midland/gladwin area who is running 500 surveys across their region and are using ARPA funds for this effort. This will be part of an overall research project. Michigan network of youth and family update, regarding policy efforts taking place in Lansing, MI on March 2nd, 2022.

- Next meeting is March 4th, 2022 at 11:00am.
- **Domestic Violence Committee (Co-Chairs Rachel Berzack and Erin Viau.)**
 - Erin Viau presented- Met January 10th, 2022 spent time on the CE policy for the BNL to ensure that VAWA process is being upheld for the DV participants we serve. Identifying DV providers that we currently do not have contact with.
- **Veterans Committee (Chair – Carly Huffman)**
 - We still have not had a meeting in a few months. We are working to end homelessness in our BOS counties. Looking forward to the February meeting which is February 22nd, 2022.

Coordinator Update - Jesica Mays

- We are very close to translation services, thanks to Tina Allen. Working on how we will roll this out. Will not be waiting until the March meeting. This will be a call line to provide assistance to participants who do not speak english as their first language, this will also include american sign language options via video.
- HUD funding-have not heard anything yet. Hoping to hear something this month.
- Working on sample agendas and HARA reports to use with your LPB meetings. Really close to getting this out to everyone. Piloting to ensure that language is clear, wanting to ensure it will work well for everyone.
- In the newsletter that I sent out this week that the HCV waitlist is open across many counties in our COC area. Some are already open, some are opening later this month.

HMIS Administrator Update - Gerry Leslie

- If you are receiving communications from our team regarding the LSA, we are doing the final submissions. There may still need to be some data cleanup.
- In the middle of the PIT process.

Public Comment/Announcements:

- Allison Green: Trauma informed care training. Gender affirming care training. Mindful leadership during the pandemic. All training included in the BOS newsletter. Or email: agreen@mihomeless.org
- Eric Hufnagel : Homelessness advocacy day. Virtually going to the state capital on March 30th, 2022. If interested in joining the legislative action committee, please reach out at: ehufnagel@mihomeless.org Legislative Advocacy Committee (LAC) is coordinated by Lisa Chapman, our Director of Public Policy: lchapman@mihomeless.org

The next Governance Council Meeting is scheduled for March 10, from 10:00am-12:00pm

The meeting adjourned at 11:42 am.

Submitted by Amanda Bergeron, MIBOSCoC Secretary